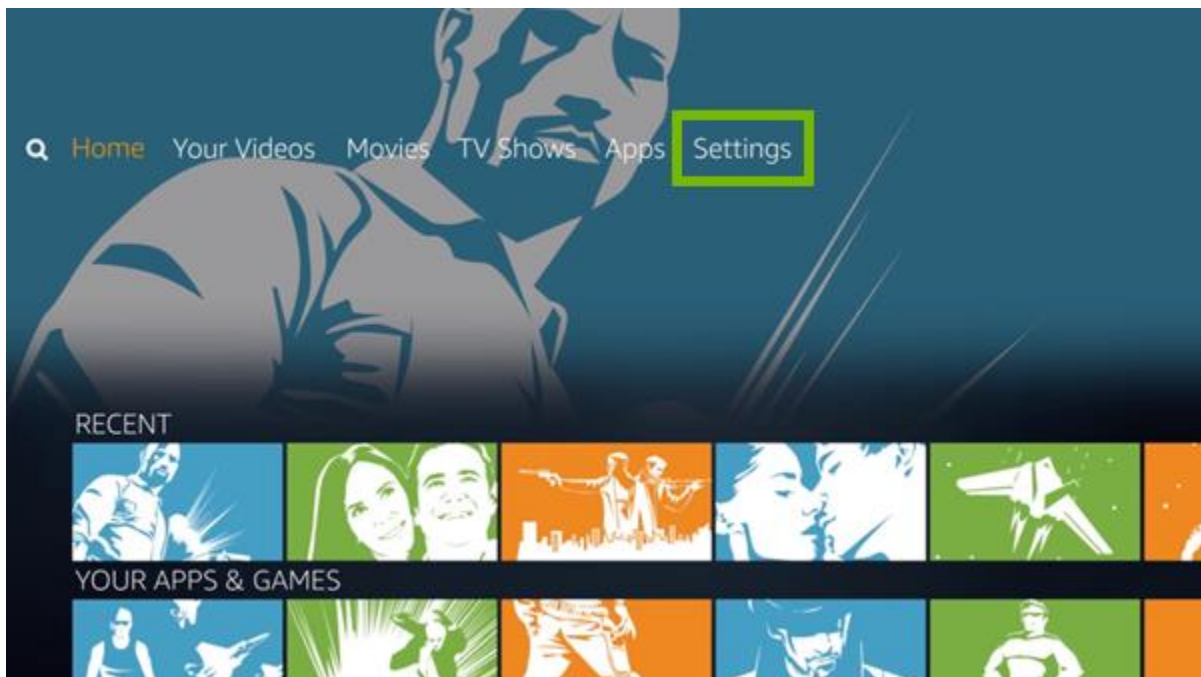


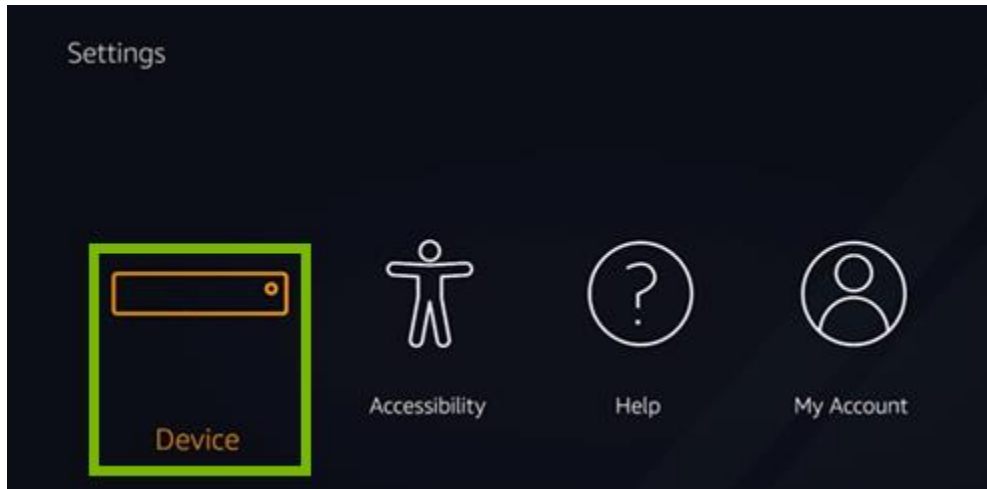
1. Press and hold **Select** and **Play/Pause** buttons at the same time for about 5 seconds



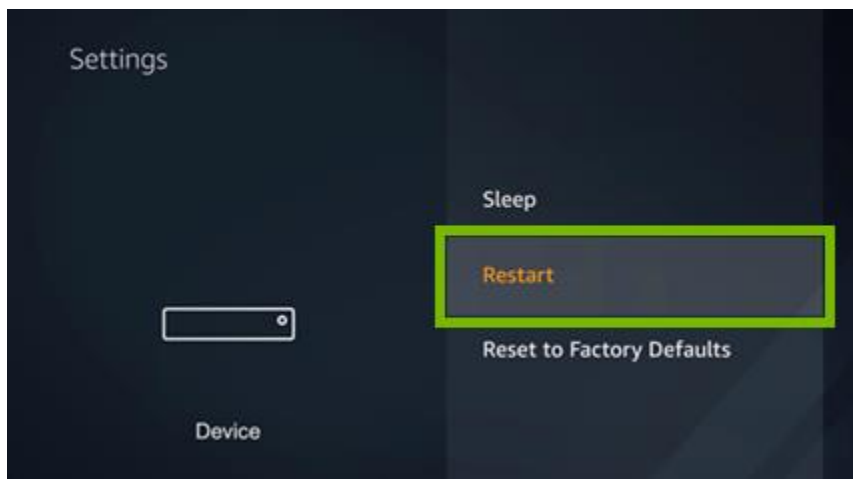
2. Or, from the main screen of your Fire TV, go to **Settings**



3. Then go to **Device**



4. Choose **Restart**. Confirm your decision by selecting **Restart**.



5. Alternatively, you can unplug the **power cord** from the device, wait 10 seconds and plug it back in.

For further assistance, call our 24/7 Help Desk at 219-996-7000.